#### **JOB ACTION SHEETS**

Every position in the mass prophylaxis clinic has a corresponding document that details the responsibilities for that position. This document is called a Job Action Sheet (JAS). The JAS gives a description of the job, qualifications and some have a mission statement.

The job is then divided into tasks based on immediate, intermediate and extended tasks to be performed by the assigned individual. Immediate, of course, means the business to do first. Intermediate are the tasks to do next and may require oversight and decision making. Extended tasks tend to be the mundane routine of reports, staff observance and/or briefings.

All JAS's that will be used are distributed from the Incident Commander down to the next level, the Section Chiefs. Then the Section Chiefs distribute the JAS's to the Branch Directors under their command who in turn distribute to the Group Leaders and/or Unit Coordinators under their command who in turn distribute to the personnel under their command.

# **CLINIC UNIT COORDINATOR**

	Position Assigned To:
Report To:	(Clinics Group Leader) Radio:
Operations Command Center:Telephone:	
Job Description:	Carry out directives of the Clinics Group Leader through the action plan. In regard to an Outbreak, is the primary decision-maker, organizes and direct aspects relating to the Clinic Unit and provides for the overall clinic operation.
<u>Qualifications</u> :	Public health professional or, a doctor, nurse or medical administrator with triage experience and / or public health experience and good management skills and familiarity with the local mass prophylaxis / dispensing plan.
	<ul> <li>Receive appointment and briefing from the Clinics Group Leader.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Identify and anticipate needs for staff/resources and request additional staff/resources through Clinics Group Leader.</li> <li>Obtain information from Clinics Group Leader as to the number and distribution of cases.</li> <li>Review the clinic plan guidelines and distribution of cases to determine the number of staff that are necessary to provide immunization or prophylaxis.</li> <li>Work with Clinics Group Leader to set-up clinic site, standard hours of operation, population to be served, contraindications and medical protocols.</li> <li>Provide information on clinic details to the Clinics Group Leader.</li> <li>Identify to the Clinics Group Leader the supplies needed for each clinic (predetermined, let know about resource flow).</li> </ul>
Intermediate:	Institute communication and reporting protocol for the clinics
	<ul> <li>Provide for routine briefings with Clinics Group Leader.</li> <li>Review and approve the Clinic's recordings of actions/decisions in the Clinic Unit.</li> <li>Send copy to Clinics Group Leader.</li> <li>Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinics Group Leader. Provide rest periods and relief for staff.</li> </ul>

# ASSISTANT CLINIC UNIT COORDINATOR

	Position Assigned To:
Report To:	(Clinic Unit Coordinator) Radio:
Operations Comr	nand Center:Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to an Outbreak, assists the Clinic Unit Coordinator, organizes and directs aspects relating to the Clinic Unit and provides for the overall clinic operation.
Qualifications:	Good organization & interpersonal skills and leadership experience.
	<ul> <li>Receive appointment and briefing from the Clinics Group Leader.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Identify and anticipate needs for staff/resources and request additional staff/resources through Clinic Unit Coordinator.</li> <li>Obtain information from Epidemiology group leader as to the number and distribution of cases.</li> <li>Review the clinic plan guidelines and distribution of cases to determine the number of staff that are necessary to provide immunization or prophylaxis.</li> <li>Work with Clinic Unit Coordinator to set-up clinic site, standard hours of operation, population to be served, contraindications and medical protocols.</li> <li>Provide information on clinic details to the Clinic Unit Coordinator.</li> <li>Identify to the Clinic Unit Coordinator the supplies needed for each clinic (predetermined, let know about resource flow).</li> </ul>
Intermediate:	Institute communication and reporting protocol for the clinics.
	<ul> <li>Provide for routine briefings with Clinic Unit Coordinator.</li> <li>Review and approve the Clinic's recordings of actions/decisions in the Clinic Unit.</li> <li>Send copy to Clinic Unit Coordinator.</li> <li>Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinic Unit Coordinator. Provide rest periods and relief for staff.</li> </ul>

### LIAISON COORDINATOR

	Position Assigned To:
Report To:	(Clinic Unit Coordinator) Radio:
Operations Comm	nand Center:Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to communications maintains open dialogue with other agencies to provide Clinic Unit Coordinator and other agencies with up-to-date information.
Qualifications:	Good communication, organization & interpersonal skills.
Mission:	Function as incident contact person for representatives from other agencies.
	<ul> <li>Community.</li> <li>Make and receive requests for material and resource support from the other state agencies.</li> <li>Review partners to determine appropriate contacts and message routing. Coordinate with Communications Branch Director.</li> <li>Obtain information to provide to the other involved agencies. The following information should be gathered for relay:</li> <li>Current distribution of cases (person, place &amp; time)</li> <li>Any current or anticipated shortage of personnel, supplies, etc.</li> <li>Hotline calls</li> <li>Laboratory Samples</li> <li>Establish communication with the assistance of the Communications Branch Director, the HAN, State EOC or county EOC/County Health Officer. Relay current status.</li> <li>Establish contact with liaison counterparts of each assisting and cooperating agency (i.e., municipal EOC).</li> <li>Request assistance and information as needed of CDC, USPHS and other federal partners.</li> <li>Liaison officer at OC should coordinate requests for NDMS resources with Ohio EMA, Bureau of EMS, ODMH and USPHS including: Patient relocation Medical care</li> </ul>
 Intermediate:	<ul> <li>agency (i.e., municipal EOC).</li> <li>Request assistance and information as needed of CDC, USPHS and other federal partners.</li> <li>Liaison officer at OC should coordinate requests for NDMS resources with Ohio EMA, Bureau of EMS, ODMH and USPHS including: Patient relocation</li> </ul>

# LIAISON COORDINATOR Cont.'

	<ul> <li>Coordinate requests for Epi-Aid with State Epidemiologist and CDC.</li> <li>Relay any special information obtained to appropriate personnel in the receiving facility (i.e., information regarding toxic decontamination or any special emergency conditions).</li> </ul>
Extended:	<ul> <li>Assist the Clinic Unit Coordinator in soliciting external volunteers.</li> <li>Inventory any material resources that may be sent upon official request and method of transportation, if appropriate.</li> <li>Supply case and process data to the appropriate authorities; prepare the following minimum data:         <ul> <li>Cases</li> <li>Lab samples and results</li> <li>Hotline calls</li> </ul> </li> <li>Identify in the recovery phase when support to local health departments is no longer needed.</li> <li>Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinic Unit Coordinator. Provide rest periods and relief for staff.</li> <li>Other concerns:</li> </ul>

# SECURITY COORDINATOR

	Position Assigned To:
Report To:	(Clinic Unit Coordinator) Radio:
Operations Comm	and Center: Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to safety and security provides Clinic Unit Coordinator with up-to-date information about facility / grounds problems or concerns.
Qualifications:	Should have a leadership background, previous experience in security / law enforcement and strong organization skills and leadership experience.
<u>Mission</u> :	Monitor and have authority over the safety of rescue operations and hazardous conditions. Organize and enforce scene/facility protection and traffic security.
	<ul> <li>Receive appointment and briefing from Safety Officer.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Obtain a briefing from Safety Officer and Clinic Unit Coordinator.</li> <li>Establish Security Office.</li> <li>Prevent and remove unauthorized persons from restricted areas.</li> <li>Secure the Command Post, EOC, JPIC and other sensitive or strategic areas from unauthorized access.</li> </ul>
	<ul> <li>Communicate with law enforcement to secure and post non-entry signs around unsafe areas. Keep Safety and Security staff alert to identify and report all hazards and unsafe conditions to the Clinic Unit Coordinator</li> <li>Secure areas evacuated to and from, to limit unauthorized personnel access.</li> <li>Establish access protocols – identification, etc.</li> <li>Advise the Incident Commander, Safety Officer and Section Chiefs immediately of any unsafe, hazardous or security related conditions and provide recommendation to prevent, mitigate and remove such conditions.</li> <li>Assist Clinic Unit Coordinator with credentialing / screening process of staff and volunteers. Prepare to manage large numbers of potential volunteers.</li> <li>Confer with Liaison coordinator to establish areas for media personnel.</li> <li>Establish routine briefings with Safety Officer.</li> <li>Inform Safety &amp; Security staff to document all actions and observations.</li> <li>Establish routine briefings with Safety &amp; Security staff.</li> <li>Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinic Unit Coordinator. Provide rest periods and relief for staff.</li> </ul>
Extended:	<ul> <li>Provide safety and security for pharmaceuticals, vaccines, equipment and supplies.</li> <li>Other concerns:</li> </ul>

### SECURITY STAFF

	Position Assigned To:
Report To:	(Security Coordinator) Radio:
Operations Comm	nand Center: Telephone:
Job Description:	Carry out directives of the Security Coordinator through the action plan. In regard to safety and security provides Security Coordinator with up-to-date information about facility / grounds problems or concerns.
Qualifications:	Should have previous experience in security / law enforcement and strong organization skills.
<u>Mission</u> :	Monitor and have authority over the safety of rescue operations and hazardous conditions. Enforce scene/facility protection and traffic security.
	<ul> <li>Receive appointment and briefing from Security Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Obtain a briefing from Security Coordinator and Clinic Unit Coordinator.</li> <li>Maintain Security Office.</li> <li>Prevent and remove unauthorized persons from restricted areas.</li> <li>Secure the Command Post, EOC, JPIC and other sensitive or strategic areas from unauthorized access.</li> </ul>
	<ul> <li>Communicate with law enforcement to secure and post non-entry signs around unsafe areas.</li> <li>Identify and report all hazards and unsafe conditions to the Security Coordinator.</li> <li>Secure areas evacuated to and from, to limit unauthorized personnel access.</li> <li>Maintain and enforce access protocols – identification, etc.</li> <li>Advise the Security Coordinator immediately of any unsafe, hazardous or security related conditions and provide recommendation(s) to prevent, mitigate and remove such conditions.</li> <li>Prepare to manage large numbers of potential volunteers.</li> <li>Confer with Security Coordinator to establish areas for media personnel.</li> <li>Establish routine briefings with Security Coordinator.</li> <li>Document all actions and observations.</li> <li>Keep routine briefings with Security Coordinator.</li> <li>Observe all contacts for signs of stress and inappropriate behavior. Report concerns to the Security Coordinator. Provide rest periods and relief for staff.</li> </ul>
Extended:	<ul> <li>Provide safety and security for pharmaceuticals, vaccines, equipment and supplies.</li> <li>Other concerns:</li> </ul>

### MATERIALS COORDINATOR

	Position Assigned To:
Report To:	(Clinic Unit Coordinator) Radio:
Logistics Comma	nd Center: Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to operations maintains the physical environment and adequate levels of food, shelter and supplies. Provides Clinic Unit Coordinator with up-to-date facility status. Encourages timely data entry.
Qualifications:	Good organization & interpersonal skills and leadership experience.
<u>Mission</u> :	Organize and direct both internal and external operations associated with maintenance of the physical environment and adequate levels of food, shelter and supplies to support the objectives. Manage the collection and entering of data into database.
	<ul> <li>Receive appointment and briefing from the Clinic Unit Coordinator.</li> <li>Obtain packet containing Section's Job Action Sheets and forms.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Brief unit staff on current situation; outline action plan and designate time for next briefing.</li> <li>Obtain the number of population to be served to determine number of staff necessary to enter data.</li> <li>Identify &amp; anticipate needs for staff/resources &amp; request additional staff/resources through Clinic Unit Coordinator</li> <li>Oversee the collection and entry of data into database.</li> <li>Ensure the maintenance of the paperwork once data has been entered.</li> </ul>
Intermediate:	<ul> <li>Obtain information and updates regularly from unit staff; maintain current status of all areas; pass status info to Clinic Unit Coordinator.</li> <li>Communicate frequently with Clinic Unit Coordinator.</li> <li>Obtain needed supplies, facilities and equipment with assistance of the Finance Section Chief, Communications Unit Leader and Liaison Unit Leader.</li> <li>Provide the necessary support equipment for meetings and training.</li> <li>Institute database program to be used.</li> </ul>
Extended	<ul> <li>Document actions and decisions on a continual basis.</li> <li>Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinic Unit Coordinator. Provide rest periods and relief for staff.</li> <li>Other concerns:</li> </ul>

### **SUPPLY / FORMS ROUTER**

Position Assigned To:	
Report To:	(Materials Coordinator) Radio:
Logistics Command Center: Telephone:	
Job Description:	Carry out directives of the Materials Coordinator through the action plan. In regard to equipment and supplies maintains a continuous supply of clipboards, forms and pens. Provides Materials Coordinator with up-to-date status reports.
Qualifications:	Good organization & interpersonal skills.
Mission:	Organize and supply equipment and supplies.
	<ul> <li>Receive appointment and briefing from Materials Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Assembles the treatment record and consent forms on a clipboard.</li> <li>Collects clipboards and pens from the dispense area and returns them to triage.</li> <li>Assures that there is a continuous supply of supplies at the initial triage station.</li> <li>Assists with monitoring and directing patient flow in the triage area and pre-registration area.</li> <li>At a minimum of every thirty minutes, collects and counts completed treatment record and registration forms from dispense team.</li> <li>Gives a completed prophylaxis treatment record and consent forms to data manager.</li> <li>Other concerns:</li> </ul>

-

### **INVENTORY STAFF**

Report To:	(Materials Coordinator) Radio:
Logistics Command Center: Telephone:	
lob Description:	Carry out directives of the Materials Coordinator through the action plan. In regard to equipment and supplies keeps a running inventory of supplies. Provides Materials Coordinator with up-to-date status reports.
Qualifications:	Good organization & interpersonal skills.
<b>Mission</b> :	Organizes and supplies Clinic personnel with equipment and supplies.
	<ul> <li>Receive appointment and briefing from Materials Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Receives stores and maintains equipment and supplies.</li> <li>Assures that supplies are at an appropriate level at all stations.</li> <li>Assists with monitoring and directing patient flow as needed.</li> <li>At a minimum of every thirty minutes, assesses station inventory.</li> <li>Assists Materials Coordinator as needed.</li> <li>Other concerns:</li> </ul>

### SUPPORT STAFF

Report To:	Position Assigned To: (Materials Coordinator) Radio:
Logistics Command Center: (materials Coordinator) Radio:	
Job Description:	Carry out directives of the Materials Coordinator through the action plan. Keeps Clinic free of trash, spillage and/or litter build-up. Provides Materials Coordinator with up-to-date status reports.
Qualifications:	Good organization skills.
Mission:	Organizes and keeps Clinic clean.
	<ul> <li>Receive appointment and briefing from Materials Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Receives maintenance equipment and supplies.</li> <li>Assures that all areas are clean.</li> <li>Assists with monitoring and directing patient flow as needed.</li> <li>At a minimum of every thirty minutes, assesses clinic condition.</li> <li>Assists Materials Coordinator as needed.</li> <li>Other concerns:</li> </ul>

### **TRANSPORTATION STAFF**

Report To:	(Materials Coordinator) Radio:
Logistics Command Center: Telephone:	
lob Description:	Carry out directives of the Materials Coordinator through the action plan. Distributes messages via the appropriate mechanism. Provides Materials Coordinator with up-to-date status reports.
Qualifications:	Good organization skills and valid driver's license.
lission:	Organizes and delivers communications and/or messages.
	<ul> <li>Receive appointment and briefing from Materials Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Receives supplies for delivery.</li> <li>Delivers communications and/or messages in the most expedient manner.</li> <li>Assists with monitoring and directing patient flow as needed.</li> <li>Maintains vehicle of delivery in a working order.</li> <li>Assists Materials Coordinator as needed.</li> <li>Assists wheelchair, walker or other victims as needed.</li> <li>Other concerns:</li> </ul>

### DATA ENTRY STAFF

(Materials Coordinator) Radio:	
Logistics Command Center: Telephone:	
Carry out directives of the Materials Coordinator through the action plan. In regard to data entry maintains an error free entry system. Provides Material Coordinator with up-to-date status reports.	
Good organization & data entry skills.	
Collect and enter data into database.	
<ul> <li>Receive appointment and briefing from Materials Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Collects and enters data into database.</li> <li>Other concerns:</li> </ul>	

### PROCEDURES COORDINATOR

	Position Assigned To:
Report To:	(Clinic Unit Coordinator) Radio:
Operations Comm	and Center: Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. Organize and direct aspects relating to the Operations Section. Coordinate and supervise the Triage / Medical coordinator, Dispensers / Vaccinators, Education, Referral & resource Team (all Subsections of the Operations Section). Provides Clinic Unit Coordinator with up-to-date status reports.
Qualifications:	Should have strong organization and management skills.
<u>Mission</u> :	Coordinates the progression of citizens through the facility.
	<ul> <li>Receive appointment and briefing from Clinic Unit Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Brief all Operations Section staff on current situation and develop the section's initia action plan. Designate time for next briefing.</li> <li>Establish Operations Section Center in proximity to UOC.</li> <li>Meet with the coordinators to identify operational needs.</li> <li>Ensure operation consistent with Incident Action Plan.</li> <li>Provide information on conditions which identifies if Incident Action Plan is on track or requires revision.</li> </ul>
Intermediate	<ul> <li>Coordinate times for briefings and updates with Clinic Unit Coordinator and all Operations Section Coordinators to develop / update section's action plan.</li> <li>Ensure that the subsections are adequately staffed and supplied.</li> <li>Brief the Clinic Unit Coordinator routinely on the status of the Operations Section.</li> </ul>
Extended	Assures that all communications are copied to the Communications Branch Director; document all actions and decisions. Recommend staff resources needed from CDC, USPHS etc. (e.g., MRC) Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinic Unit Coordinator. Provide rest periods and relief or staff. Other concerns:

# **TRIAGE / MEDICAL COORDINATOR**

Position Assigned To:	
(Procedures Coordinator) Radio:	
mand Center: Telephone:	
Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to triage/medical provides guidance for health professionals. Provides Procedures Coordinator with up-to-date status reports.	
MD or Registered Nurse with ER, ICU or acute care experience.	
Assures that Medical Advice and Guidelines for the outbreak are in place and hav been distributed to appropriate medical personnel in the facility.	
<ul> <li>Receive appointment and briefing from the Procedures Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Identify and contact necessary subject matter experts.</li> <li>Develop guidance for health professionals and responders on infection control and personal protection in concert with Safety Officer.</li> <li>Develop guidance for health professionals on diagnosis &amp; treatment of ill persons presenting to the Clinic.</li> <li>Respond directly to calls from health care providers and provide medical guideline Identify media for communication. Target Audiences include professionals in public health and medical community.</li> <li>Develop information to target key messages. Key messages include treatment, diagnosis, infection control practices, nature of the disease, contraindications to prophylaxis and points of uncertainty.</li> <li>Consults with Screeners regarding equivocal medical conditions.</li> <li>Coordinate release of information with Education Director.</li> </ul>	
Observe all contacts for signs of stress and inappropriate behavior. Report concerns to Clinic Unit Coordinator. Provide rest periods and relief for staff.	

#### TRIAGE GREETER/FORMS DISTRIBUTOR

	Position Assigned To:
Report To:	(Triage / Medical Coordinator) Radio:
Operations Command Center: Telephone:	
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to greeting ensures citizens are directed to the appropriate area after ascertaining 'well' status. Issues a number, treatment record, consent forms and disease fact sheets. Provides Triage / Medical Coordinator with up-to-date status reports.
Qualifications:	Should have strong organization and people skills.
<u>Mission</u> :	Assures vital, demographic data and consent is obtained.
	<ul> <li>Receive appointment and briefing from Triage / Medical Coordinator.</li> <li>Obtain packet containing Section's Job Action Sheets.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Greeter will ask person "Are you ill?" or "Do you have any special needs (including interpreter services)?" If person indicates no then provide the person a clipboard with paperwork and queue to triage educator. If person indicates yes, exposed or not sure then direct them to triage screener (ill area).</li> <li>Acts as administrative reception to members of the public seeking information and treatment.</li> <li>Issue citizens' a number, pen and assembled clipboard that includes: treatment record, consent forms and disease fact sheets along with instructions on how to complete the forms for themselves and/or their family members.</li> <li>Directs citizens to the triage educator area while they complete the treatment record and consent forms.</li> <li>Answer citizens questions or refers the to the Triage / Medical Coordinator.</li> <li>Identifies unaccompanied children and alerts the triage coordinator in order to decide whether the dispensing process may proceed for the child. If ill persons identified who have not yet had assessment refers the ill person to the ill area.</li> <li>Other concerns:</li> </ul>

### **TRIAGE SCREENER / EDUCATOR**

	Position Assigned To:
Report To:	(Triage / Medical Coordinator) Radio:
Operations Comm	and Center: Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to educating ensures citizens understand why they are receiving prophylaxis. Provides Triage / Medical Coordinator with up-to-date status reports. In regard to screening ensures citizens are directed to the appropriate area after ascertaining 'well' status. Assess that vital signs are within normal limits. Provides Triage / Medical Coordinator with up-to-date status reports.
Qualifications:	Should have strong medical assessment and people skills.
<u>Mission</u> :	Assures citizen understands the disease process, the medication side effects, the reason to take the medication and what to do if they experience side effects. Assures vital signs are within normal limits (BP, Temp and weight) and makes accurate determination of ill or well.
	<ul> <li>Receive appointment and briefing from Triage / Medical Coordinator.</li> <li>Obtain packet containing Section's Job Action Sheets.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Provide the following general education message: "The purpose of this dispensing clinic is to provide preventive antibiotic treatment fordisease exposure.</li> <li>Describe the disease. Provides pertinent information such as: Asks, "If you are ill with fever, have difficulty breathing or are feeling weak please let me know.</li> <li>To treat this exposure effectively. Exposed person's needdays of antibiotic treatment. It is highly important to take the full number of doses otherwise the preventive treatment may not work.</li> <li>You will need to receive the balance of your preventive antibiotic treatment later.</li> <li>Describes the plan for getting the remainder of the antibiotic treatment later.</li> <li>Since antibiotics have side effects a drug information sheet is given and side effects are explained.</li> <li>If you did not have an exposure to the disease then you should avoid taking antibiotics because the risk of antibiotic side effects would be unnecessary for you.</li> <li>If you are taking the antibiotics and you are having difficulty with the side effects. Please contact your public health department or you health care provider for advice. Do not stop taking the antibiotics while you are waiting for medical advice.</li> <li>It is possible that the preventive treatment may fail to provide protection. Therefore, if you experience the illness symptoms described in the disease fact sheet, get health care immediately.</li> <li>Instruct that: to obtain antibiotic treatment at this dispensing clinic; completely fill out a treatment record and consent form. There should be a form completed for each person seeking treatment.</li> </ul>

# **TRIAGE SCREENER/EDUCATOR Cont.**'

- Instruct that: the information you provide on the treatment and consent forms will help the dispenser/vaccinator select the appropriate antibiotic/vaccine and provide better guidance. Instruct that: when the treatment record and consent forms are completed, you may proceed to the registration desk. There they will check your forms and confirm that you are ready to see the dispensing team. Instruct that: to give consent for treatment you must be an adult, who is consenting for his/her own treatment or you must be a parent or legal guardian of a minor child or you must qualify as an emancipated minor. Please see the registration desk personnel for additional details on who may consent for treatment. Makes a health assessment when person looks ill, has fever, difficulty breathing, a report of allergies or marked weakness. Performs a visual; check of the people entering the venue to assess for illness that is suggestive of infection due to the implicated biologic agent. May be required to assess health status including: BP, Temp and weight (to identify children under 100 pounds). Determines the routing of patients to the dispensing process or the ill area.
- Assists the registration staff in making a determination for situations when the triage stations failed to identify an ill person.
- Answers citizens questions or refer to the Triage / Medical Coordinator.

#### Other activities

- Answer citizens questions as appropriate to knowledge base or refers to the Triage / Medical Coordinator.
- Other concerns:

### **REGISTRATION STAFF**

	Position Assigned To:
Report To:	(Procedures Coordinator) Radio:
Operations Comm	and Center: Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to registering ensures citizens proper consent is completed and appropriately signed. Record children's weight. Provides Triage / Medical Coordinator with up-to-date status reports.
Qualifications:	Should have strong organization and people skills.
Mission:	Assure vital, demographic data and consent is obtained.
	<ul> <li>Receive appointment and briefing from Procedures Coordinator.</li> <li>Obtain packet containing Section's Job Action Sheets.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Assures proper consent, specifically: <ul> <li>For minor children/ assures that [parent / legal guardian has authorized consent.</li> <li>For young persons claiming to be either emancipated or mature minors contact triage function leader to confirm and document eligibility. Triage leader should indicate confirmation of status buy signing the emergency antibiotic treatment record and consent form.</li> <li>For adults assures that each one provides their own consent.</li> </ul> </li> <li>Assures that registration and consent forms are completed and appropriately signed for each person exposed.</li> <li>Write in the number of days of chemoprophylaxis required on emergency antibiotic treatment record and consent form if not already included on the form. Note: Obtains this information from the assistant clinic group leader.</li> <li>Weighs children and records weight as required.</li> <li>Using-highlighting pen highlights form if antibiotic allergies exist.</li> <li>Verify spelling and prints name of patient on backside of form.</li> <li>Identify any ill persons who had not been cleared by initial triage or sick assessment and obtains determination from health screener before allowing persons to proceed to dispense area.</li> <li>Direct people to take their completed emergency antibiotic treatment records and consent form to one of the dispensing stations.</li> </ul>

# PHARMACY SUPPORT STAFF

Position Assigned To:		
Report To:	(Procedures Coordinator) Radio:	
Operations Command Center:Telephone:		
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to pharmacy support ensures pharmaceuticals are available to the dispensers / vaccinators. Provides Triage / Medical Coordinator with up-to-date status reports.	
Qualifications:	Should have a pharmacy license, is a pharmacy tech or pharmacy student.	
Mission:	Develop and oversee implementation of mass prophylaxis or vaccination.	
	<ul> <li>Receive appointment and briefing from the Procedures Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Obtain information from Procedures Coordinator as to current and expected needs for pharmaceuticals</li> <li>Identify location and distribution of resources identified.</li> <li>Anticipate continued need of pharmaceuticals in relation to resources identified.</li> <li>Provide recommendation to Procedures Coordinator on number of unit doses per person to be distributed.</li> </ul>	
Intermediate	<ul> <li>Track distribution of resources including lot number</li> <li>Deliver vaccine / prophylaxis to dispensers.</li> </ul>	
Extended	_ Other concerns:	

# **DISPENSER / VACCINATOR STAFF**

Position Assigned To:	
Report To:	(Procedures Coordinator) Radio:
Operations Comm	nand Center:Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to prophylaxis or vaccination ensures patient name and date are on prescription label, that patient has an information sheet and completes the recommended regimen. Give appropriate vaccination per protocol / Standing Order. Provides Triage / Medical Coordinator with up-to-date status reports.
Qualifications:	Should have a RN or LPN license, pharmacy license, be a pharmacy tech or pharmacy student.
<u>Mission</u> :	Completion of mass prophylaxis or vaccination of the citizenry.
	<ul> <li>Receive appointment and briefing from the Procedures Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> <li>Obtain information from Procedures Coordinator as to current and expected needs.</li> <li>Give appropriate vaccination per Protocol / Standing Order.</li> <li>Write patient name and date on antibiotic prescription label.</li> <li>Assure that antibiotic name and formulation are indicated on emergency antibiotic treatment record and consent. Calls out discrepancies to pharmacy support.</li> <li>Assure that patient has an antibiotic information sheet.</li> <li>Remind person to complete the entire recommended dosing regimen.</li> <li>Assure that the person has instructions on how to obtain the remaining antibiotic doses.</li> <li>Notify pharmacy support if additional supplies are needed.</li> <li>Gives completed forms to forms supply router for counting / data entry.</li> <li>Other concerns:</li> </ul>

٦

# EDUCATION, REFERRAL, RESOURCE & EXIT STAFF

Position Assigned To:	
Report To:	(Procedures Coordinator) Radio:
Planning Commai	nd Center: Telephone:
Job Description:	Carry out directives of the Clinic Unit Coordinator through the action plan. In regard to citizen on leaving the facility ensure that all questions have been answered. Provides Triage / Medical Coordinator with up-to-date status reports.
Qualifications:	Should have a RN or LPN license, pharmacy license, is a pharmacy tech or pharmacy student.
<u>Mission</u> :	Ensures that all persons have information, guidance and resources needed on exit.
Immediate	<ul> <li>Receive appointment and briefing from Procedures Coordinator.</li> <li>Read this entire Job Action Sheet and review organizational chart.</li> </ul>
	<ul> <li>Maintain an orderly exit from the clinic.</li> <li>Reviews prophylaxis treatment received, side effects, treatment options and when to call a MD.</li> <li>Available to answer remaining questions from citizens concerning post-exposure prophylaxis, side effects, course / treatment. In case of vaccination clarify side effects and care of vaccination site.</li> <li>Direct persons who have received antibiotic to the site exit.</li> <li>Other concerns:</li> </ul>